

Load Restraint Guideline for : Customer Pick ups - Vehicles less than 4.5 GVM

This load restraint guideline applies to:

The requirements for despatching Midalia product on Customer vehicles. This document refers to:

- ✓ Customer safety on Midalia sites
- ✓ Application of Chain of Responsibility to Midalia customer pickups
- ✓ Loading General Conditions
- ✓ Load Dimension requirements
- ✓ Load Restraint

1.0 Customer Safety on Midalia Sites

- ✓ Customers must remain in the safe area at all times unless otherwise directed by a Midalia representative
- ✓ Customers must obey all site requirements as indicated upon entry. Such requirements may include:
 - Personal Protective Equipment
 - Speed Limits
 - Restricted area access

2.0 Chain of Responsibility

- ✓ Midalia is committed to the safe transport of goods. This extends to the transport of products despatched on customer vehicles
- ✓ To maintain safety for transport of goods, Midalia applies the key tenets of Chain of Responsibility:

“Any Party who has control in a transport operation can be held responsible and may be made legally liable”

Midalia has the following Chain of Responsibility requirements for Customer Pick Ups

Customer (Consignor / Transporter)

- Ensure the vehicle is not over loaded by mass or dimension
- Apply required load restraint (See section 5)

Loader

- Ensure load placed within dimensional limits
- Ensure products are packaged suitably
- Assist customer to satisfy their responsibility where necessary.

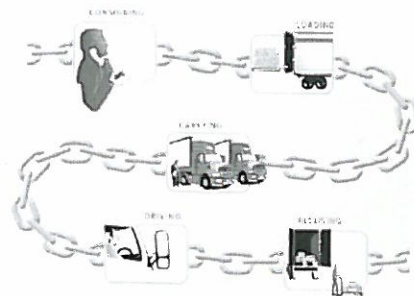


Image Courtesy of the NTC

3.0 Loading conditions

- ✓ The transport of loads that are too heavy or too long on an unsuitable vehicle can be dangerous and in breach of the law.
- ✓ Midalia reserves the right to refuse loading of any vehicle and /or loads considered inappropriate Refer to Sections 4 and 5 for vehicle overhangs and load restraint requirements

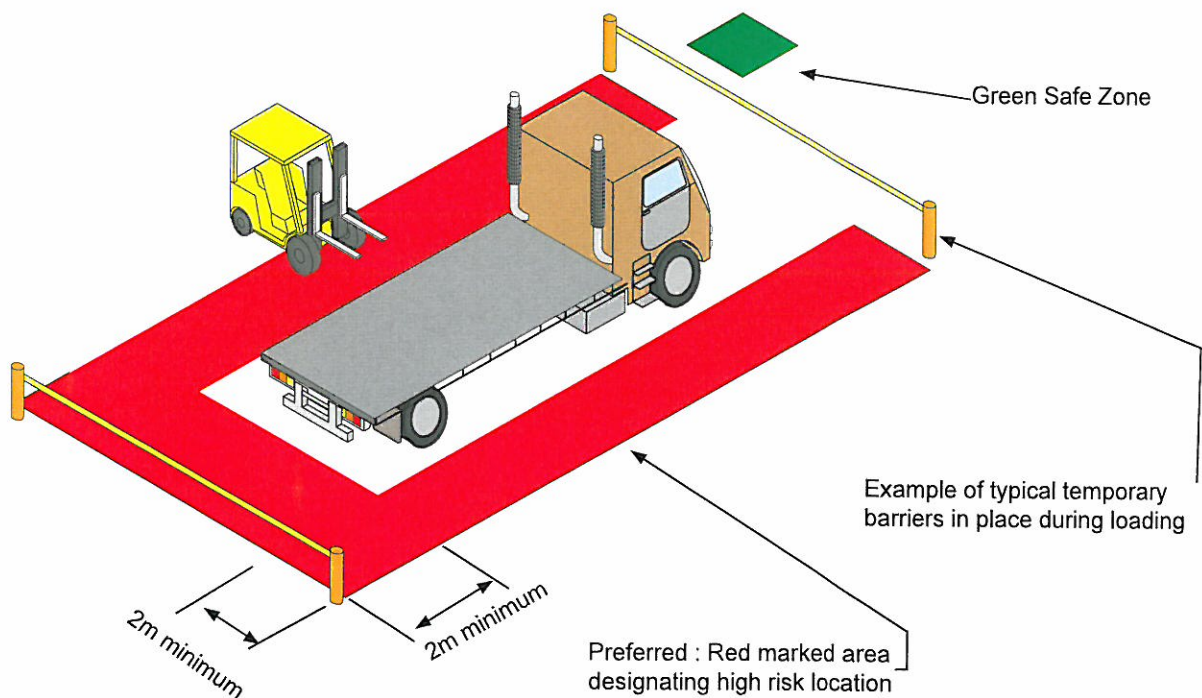
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11.0 Loading / UnLoading Areas

- ✓ All loads must be loaded in a suitable area designated for the task
- ✓ A Loading / Unloading Area must be established for every loading situation on a Midalia site
- ✓ To indicate the hazardous loading zone areas, signage must be in place at each end and barriers are preferred
- ✓ Customers may only access the loading area once loading is complete or as advised by Midalia personnel
- ✓ Customers must remain in the designated safe location as directed by Midalia personnel, this may include inside the vehicle
- ✓ Midalia personnel may only access the vehicle tray when loading/unloading activities have ceased
- ✗ Customers must not get onto the truck tray at any time during the loading and unloading process
- ✗ The opposite side of the vehicle from the forklift is a high risk area. Do not access during loading

Sample Loading / UnLoading Area for Customer Pick Ups for GVM less than 4.5 tonnes**



**For vehicles where GVM is greater than 4.5 t refer to :

- The site specific safe Loading/Unloading Procedure
- Mixed Loads Load Restraint Guideline

12.0 Revision History

Nil